

GreenLightUPS SmartOnline RT Repair Form

Company

Contact Name

Address

City / State / Zip

Contact Phone

E-mail

Unit Information

Model

Serial Number

Purchase Date /
Vendor

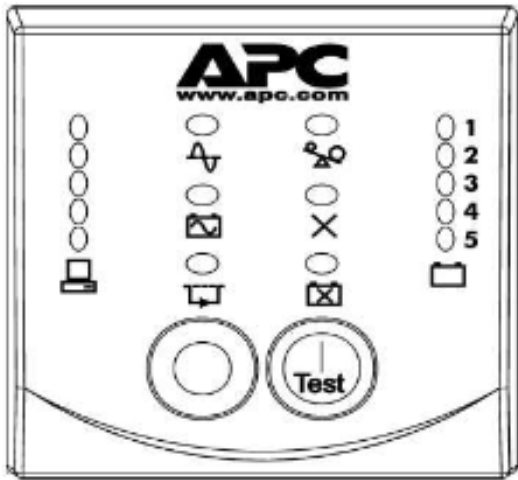
Current Battery
Age

Last batteries
bought from:

Unit Backs Up
What

Unit Problems

Description of
Problems



Display Errors -
mark all

- X - Red - general fault
- [X] - Red - battery
- 1 - Battery Light Top Light
- 2 - Battery Light
- 3 - Battery Light
- 4 - Battery Light
- 5 - Battery Light Bottom Light

Another Notes and
Comments

Solutions

Type of Repair you
want us to consider

- On Site Repair (FL & NC only)
- Ship in Depot Repair
- Advance Replacement (we send a repaired core, your return your bad core)
- Trade In
- Other